



How does it work?

Blue Cross Online Visits is fast and convenient. Here's how you sign up:

Mobile – Download the BCBSM Online VisitsSM app

Web – Visit bcbsmonlinevisits.com

Phone – Call 1-844-606-1608

- Add your Blue Cross health care plan information.

How do I have an online visit?

1. Launch the online visits app or website, and log in to your account.
2. Pick a doctor and enter your payment information.
3. Meet with the doctor online.
4. Get a prescription, if appropriate, sent to a local pharmacy.
5. Send a visit summary to your primary care doctor or other health care provider at the end of the online visit.

How long does an online visit take?

You can see a doctor and get a prescription, if necessary, in usually less than 15 minutes. The average time spent with a doctor is 10 minutes, but a visit may last as long as needed.

How much does it cost?

Visits have a \$10 copay. The copayment is waived for your first visit.

What kind of doctor will I see?

- Doctors who are specially trained in online visits with an average of 15 years practicing medicine,
- With expertise in areas such as pediatrics, family medicine and emergency room medicine,
- And U.S. board-certified, licensed and credentialed.

You can read the doctors' profiles to learn more about them such as languages they speak and other experience.

When do I use online visits?

When your primary doctor isn't available and you need fast, convenient, quality care. Take advantage of online health care when:

- Your doctor's office is closed.
- You feel too sick to drive.
- You have children at home and can't leave.
- You're traveling or on vacation.

You'll always be connected with a doctor who is licensed in the state where you're seeking care.