



UAW-Ford Hourly Members:

So you're never out of touch,
here are some phone numbers to keep handy.

BCBS Customer Service:

If you're a Blue Cross Blue Shield member and need to reach Customer Service, call the phone number on the back of your Blue Cross Blue Shield ID card.

- BCBSM 1-800-482-5146
8 a.m. to 8 p.m. Monday through Friday
- Anthem/BCBS of Ohio 1-800-345-4907
- BCBS Kentucky and Indiana..... 1-800-424-2030

Other states: Call BCBSM above.

Other important Blues numbers:

- Anti-Fraud Hotline 1-800-482-3787
- BlueCard Worldwide to locate a provider
if you are traveling 1-800-810-BLUE (2583)
24 hours a day, seven days a week
- Coordinated Care Management (CCM) 1-800-768-6787
- Chronic Condition Management and
24/7 Nurse Line 1-800-775-BLUE (2583)

Other important non-Blue numbers:

- Ford National Employee Service Center (NESC) 1-800-248-4444
Ford website: myfordbenefits.com
- Vision Care - SVS, Inc..... 1-800-225-3095
Vision website: svsvision.com
- Outpatient physical therapy - TheraMatrix 1-888-638-8786
Durable medical equipment/prosthetic and orthotic supplies
- Support Program.....1-800-831-0999
- Prescription drugs for retail 1-800-482-5146
- Prescription drugs for mail order 1-800-778-0735
Website: express-scripts.com
- Dental - DNoA..... 1-888-736-7794

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